

<b>Title</b>	<b>Worker Appeals Advisor</b>	CP-005
<b>Effective date</b>	December 1, 2018	
<b>Replaces</b>	New	
<b>Next review date</b>	February 1, 2019	

## 1 Overview

The sole function of the Office of the Appeals Advisor is to advance the interests of injured workers or their dependants with respect to their entitlements under the WCA.

The Office of the Appeals Advisor carries out this mandate by providing advice, assistance, and advocacy services for injured workers or their dependants with respect to decisions that are under review or appeal.

- The services are provided within the provisions of the WCA and WCB policies.
- The services provided are focused exclusively on the entitlements of injured workers or their dependants.
- The services themselves are not an entitlement under the WCA

## 2 Scope

Injured workers or their dependants who wish to seek a review of a decision made by WCB on their claim to entitlement or who wish to appeal a decision made by WCB on their claim to entitlement may request the services of the Office of the Appeals Advisor.

## 3 Policy

The Office of the Appeals Advisor is established to provide independent advice, assistance, and advocacy services for injured workers or their dependants with respect to their entitlements under the Workers' Compensation Act and in a manner set out in this policy. The services are available exclusively to injured workers or their dependants who wish to seek a review or an appeal of an entitlement decision made by WCB or who wish to appeal a determination under s.21(3).

This policy is effective September 24, 2002, except when noted otherwise in a specific policy section(s).

There is no charge for the services.

## 4 Authority

As per section 23.2(1)(b) of the Workers' Compensation Act, the Fair Practices Commissioner shall establish programs directed at providing independent advice, assistance and advocacy services to employers and to workers and their dependants.

## 5 Related content

1. *Workers' Compensation Act*
2. Fair Practices Office Regulation

## 6 Authorizing signature and date

<b>Title</b>	<b>Worker Appeals Advisor</b>	CP-005
<b>Approved by</b>	Harold Robinson, Fair Practices Commissioner	
<b>Signature</b>	[original signed]	
<b>Date</b>	December 1, 2018	